

IFMA ATLANTA 2002 EXECUTIVE BOARD

PRESIDENT

Dave Flory
CORT Event Furnishings
dflory@cortl.com

VICE PRESIDENT

Tom Haslach
Millicare Commercial Carpet Care
thaslach@millicare.net

TREASURER

Ryan Studzinski
IBM
ryanstud@us.ibm.com

SECRETARY

Doris Duncan
Accenture
doris.m.duncan@accenture.com

PAST PRESIDENT

Ken Gwinner
Turner Properties, Inc.
ken.gwinner@turner.com

2002 IFMA ATLANTA SUSTAINING PATRONS

- ABM Janitorial Services
- Aircon Corporation
- Aviation Constructors, Inc.
- Bonitz Flooring, Inc.
- Carithers - Wallace - Courtenay
- Carter & Associates
- Contract Marketing
- Corporate Environments
- CORT Business Services
- Covan World-Wide Moving, Inc.
- Dekalb Office Environments
- Dupont Flooring Systems
- Facility Resources Incorporated
- Foster Business Interiors, Inc.
- General Building Maintenance
- Garco/Office Plan-It
- Geiger
- Gensler
- Graebel Movers
- Haworth
- Heery
- Herman Miller, Inc.
- Hendrick Inc.
- Humphries and Company
- Initial Contract Services
- Interface/Resource Georgia
- Knoll
- Malcolm B. Weiss & Associates
- J.A. Jones Construction/MCS Interiors, LLC
- Millicare Commercial Carpet Care
- Milliken
- Royal Cup Coffee
- Southern Business Systems
- Steelcase
- TVS Interiors
- The Workplace Incorporated

M O N T H L Y M E E T I N G

Wednesday, November 20, 2002 - Villa Christina

TOPIC:

BellSouth's Atlanta Metro Plan

TIME:

11:30 AM networking
12:00 Noon - 1:30 PM luncheon

CORE COMPETENCY:

Real Estate, Planning and Project Management

COST:

Pre-registered Members - \$30 (additional \$10 if invoiced)
Non-Members - \$35 (must pre-pay)
Persons without reservations - \$40 (*Members and non-members will be served on a first come, first serve basis.*)

LOCATION:

Villa Christina

RESERVATIONS:

Please Fax Insert to 404-768-7767 by noon, November 15, 2002.

SPEAKER:

Richard Gilbert, Director- Atlanta Metro Plan, has spent the last 30 years in the telecommunications business. Currently, he is responsible for the \$750 Million facilities project to centralize employee work groups for BellSouth at three sites in the city. Mr. Gilbert's experience in building design and construction as well as project and facility management have equip him for this task. He will share the planning, the process and the status of the projects with us. Please join us for lunch to find our more about what is happening in Atlanta.

CFM Table: If you are interested in learning more about the Certified Facility Manager (CFM) designation, please ask for a reserved seat at the Professional Development table when making your reservation.

Directions to Villa Christina: From I-285, take Exit 21, Ashford-Dunwoody Road & go South on Ashford-Dunwoody (inside the perimeter), take the first right onto Lake Hearn, then turn left onto Parkside Place. Take the next right onto Perimeter Summit Blvd. The first driveway on the left goes to Villa Christina. It is a three-story stone villa on the left.

I N T H I S I S S U E

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- President's Message
- CFM Exam Questions
- 2003 Sustaining Patron Sign-Up/Renewal
- Monthly Luncheon Cost Change

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- IFMA's 20th Year Anniversary Celebration

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- Fall Classic
- Fall Classic Photos

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- New Member Orientation
- Committee Spotlight
- Career Services
- Georgia Tech Corner
- Associate Members
- Tour News

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- Association Headquarters - Members of the Month
- Upcoming Events Calendar





MONTHLY CFM EXAM QUESTION CORNER

1. Who usually has ultimate responsibility for a code violation in the design of a facility?
 - a. Contractor
 - b. Facility Manager
 - c. Client company
 - d. Architect

2. What is the most important reason to have a minimum width in corridors?
 - a. To conform to fire codes
 - b. To facilitate access to disabled occupants
 - c. To provide clearance for furniture and equipment moves
 - d. To separate stairs, rest rooms, etc. from common space

Answers: 1-D, 2-A

2003 SUSTAINING PATRON RENEWAL/ SIGN-UP

Harry Ludwig, Sustaining Patron Chair, has mailed letters to all current Sustaining Patrons of IFMA Atlanta and to those who have expressed an interest in participating in the program for 2003. If you are interested in your company becoming a Sustaining Patron or would like more information about Sustaining Patron benefits, please contact Harry at 404/572-4902.

MONTHLY LUNCHEON COST CHANGE

Effective January 1, 2003, the charge for non-IFMA Atlanta members will be increasing for our monthly luncheons.

- Pre-registered Members \$30 (additional \$10, if invoiced)
- Non-members \$50 (must pre-pay)
- Members without Reservations \$40
- Non-members without Reservations \$60

(Members and Non-members will be served on a first come, first serve basis)

P R E S I D E N T ' S M E S S A G E

One of our strategic initiatives for this year was to encourage IFMA involvement at a national and international level. I want to congratulate the approximately 60 IFMA Atlanta members who were courageous enough to leave the security of our homeland to be involved with the international convention, World Workplace, in the often French speaking Toronto, Canada. The conference was an excellent opportunity for learning, networking with peers from the US and abroad, as well as celebrating the accomplishments of many in our fields of expertise.



You will be pleased to know that your chapter was well represented at the House of Delegates meeting this year by Joyce Roper, Coca Cola Enterprises and former Chapter Past President, Ken Gwinner, Turner Properties and Chapter Past President, Tom Haslach, Millicare Environmental Services and Chapter Vice President, Doris Duncan, Accenture and Chapter Secretary, Christine Neldon, Arthur Andersen and former Chapter Past President and IFMA Fellow as an alternate delegate, and by me as your current Chapter President. At the urging of your delegation, the selection process for a new International President was addressed at the Annual Meeting.

World Workplace provides an unparalleled opportunity for networking with peers and celebrating the year's accomplishments. This year my employer, CORT Business Services and Royal Cup Coffee "Got Connected" by sponsoring the "must do" unofficial Monday night IFMA Event at Wayne Gretzky's for the annual Monday Night Football Party. A great time was had by all those who attended "Dave & Steve's Party".

CORT Furniture Rental was honored at this year's Awards of Excellence banquet by receiving the Associate Member International Award of Excellence. The Associate Member Company Award is predominately based on an Associate Member's contributions to facility management through the entire IFMA organization. This Award of Excellence is determined much like the one IFMA Atlanta received two years ago as Large Chapter of the Year, which we will become eligible for again next year.

Those who attended this year's World Workplace will certainly agree that it was a great learning, networking and celebratory event. I encourage you to take advantage of this opportunity to "Get Connected" next year by planning for or submitting any budgetary requests this year that may assist you with joining your fellow IFMA Atlanta members in Dallas next year.

Dave Flory
 CORT Event Furnishings
 President, The Atlanta Chapter of IFMA

T O R O N T O W O R L D W O R K P L A C E P H O T O S



NEW MEMBER ORIENTATION

Our next new members orientation is scheduled for Thursday, November 7, 2002 at the Steelcase showroom located at 303 Peachtree Center Avenue in downtown Atlanta, from 11:30-1:30pm. The orientation is a great opportunity for new members to meet the Executive Committee, the Committee Chairs and to learn more about the opportunities that IFMA Atlanta offers. For more information call Andrea Bruschi at 770-360-0256.

IFMA ATLANTA COMMITTEE SPOTLIGHT

NOVEMBER COMMITTEE HIGHLIGHT - COMMUNITY SERVICES

Your Community Services Committee continues to support the IFMA/Atlanta and YWCA of Greater Atlanta partnership. We have assisted with the design review and construction management for the YWCA's new administrative offices located in the renovated building which originally housed the Scottish Rite Children's Hospital in Decatur. We also assisted with furniture, fixtures and finishes for these offices.

We have coordinated the design and construction costs for the total renovation of the Phyllis Wheatley facility at a market cost of \$1.2 million. We anticipate that the actual costs will reduce due to in-kind services and donated items. That is the value-added resource we bring, through IFMA, to this partnership.

We have coordinated design and construction for the complete renovation of the Cascade House for the YWCA (Women/families in transition). We accomplished about \$250,000 worth of work for about \$120,000. We met with the grantor of funding for this project to qualify the scope of work and lend credibility to the budget and schedule for the work.



This committee is truly a team effort. Anyone interested in joining the Community Services Committee, please contact Mitch Rabil at mitch.rabil@turner.com.

CAREER SERVICES

Professional and Associate members, if your company is looking to add positions within real estate, interior design, government, outsourcing, building operations, consulting, general facilities or sales. Please contact the Career Services committee. We are working to help the many experienced facilities managers in our chapter find job opportunities.

This service is a free resource and will give your company access to our strong list of candidates. Please feel free to contact Sarah Bailey at sarah.bailey@milliken.com or 770-632-9235.

GEORGIA TECH CORNER

Each semester Georgia Tech students are looking for part-time work, as well as summer internships. Does your department have a limited budget, but need additional help? Perhaps this is a good solution. You will be providing students an opportunity to gain real-world facility management experience, while helping them cover expenses. Graduate Facility & Property Management and undergraduate Building Construction students may be a good match for your need. To learn more about programs at Georgia Tech, please contact Professor Kathy Roper, 404-385-4139 or Kathy.ropер@arch.gatech.edu.



We have worked with the Facilities Director for the YWCA to put together a comprehensive Operations and Maintenance Manual for all of their facilities. This will help the YWCA be more proactive in planning the maintenance or replacement of equipment. We have also been a part of the Strategic Planning Team for the new direction of the YWCA.

We coordinate the IFMA/Atlanta Volunteer Day that occurs the first weekend in May and the collection of books and toys at the Holiday Celebration Lunch.

ATTENTION IFMA ASSOCIATE MEMBERS

IFMA Atlanta board meetings are held the Monday evening before the Wednesday luncheon. There are approximately 15-20 attendees. This is a great marketing opportunity to present your company as well as its products and services to the board for the first 15 minutes of the meeting. If you are interested in hosting a monthly IFMA Board Meeting please contact Tom Haslach for more information at 678-354-6726 or thaslach@millicare.net

TOUR NEWS

Our last tour of the year will be at the BellSouth Lindbergh facility located adjacent to the Lindbergh Marta station sometime in November. Last minute details are being decided. An email announcement will be sent from Association Headquarters soon.

ASSOCIATION HEADQUARTERS, INC. MEMBERS OF THE MONTH



ASSOCIATION HEADQUARTERS, INC.

Association Headquarters, Inc. is a full-service professional association management company. They have functioned as the administrators for IFMA Atlanta for the past three years. Their services include: database management, communications (phone, mail, e-mail, fax), records management and financial management (maintain checking account, bookkeeping, reports), meetings/programs assistance (announcements, badges, on-site registration, etc.) Basically, they perform the day-to-day functions required to keep our association operating at peak efficiency.

You may recognize a few of the friendly faces pictured. From left to right is: Vernon Thomas, Bob Thomas, Lisa Abel and Carla Aker. Mitzie Thomas is also part of your staff, but was not available for the photo.

PROGRAM CALENDAR

NOVEMBER 20

SPEAKER
Richard Gilbert

TOPIC
BellSouth Atlanta Area Metro Plan

CORE COMPETENCY
Real Estate Quality Assessment and Innovation

LOCATION
Villa Christina

NOVEMBER - TBD

BELLSOUTH METRO PLAN TOUR

DECEMBER 4

20TH YEAR ANNIVERSARY CELEBRATION
Villa Christina

DECEMBER 18

CELEBRATION ON ACHIEVEMENT
Carter Center



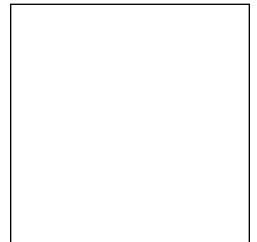
Happy Thanksgiving!



International Facility Management Association
Atlanta Chapter
1185 Willingham Drive
Atlanta, GA 30344

DIRECTORY UPDATE

Note corrections to mailing label at right and fax to 713-623-6124. Include phone/fax numbers.





IFMA'S 20TH YEAR ANNIVERSARY CELEBRATION

On December 4th, from 6-11PM, we will celebrate the IFMA Atlanta Chapter's 20 year Anniversary at Villa Christina. The theme is "Reflections" and will give us a chance to look back at our accomplishments and take a peek at what our future holds. Our charter members and Past Presidents will share their past experiences and our International guests will offer a toast of our chapter accomplishments.

Where: Villa Christina

When: Wednesday, December 4, 2002

Time: 6:00-6:30pm -Networking and Cash Bar

7:00pm - Sit-down Dinner

7:30pm - Program

Cost: \$40.00 per person - Cash Bar Available

Invitations will be arriving soon. Seating is limited so please fax your reservation in early!
Join IFMA Atlanta on December 4th to celebrate our history!



IFMA Atlanta President Timeline - A Journey Through Our Years

- 1982 Sam White (Spring installation) - officers and members officially installed in June
- 1983 Ed Rondeau - President's letter (first newsletter) established
- 1984 Christine Williams Neldon - had a guest speaker for every meeting
- 1985 Bill O'Connell - participated in Conexion
- 1986 Patty McDonald Roth - By laws ratified Aug. 19
- 1987 Mark Mausen - actively encouraged members to accept office and become more active
- 1988 Jean Lusso - annual conference was held in Atlanta
- 1989 Chestley Yelton - hosted the Southeast Regional Conference May 4-6
- 1990 Martha Osborne - created structure including: standards for meeting dates and times (including exec. meetings), projected budget, secretarial service, committee format, newsletter, progression of officers, and first Chapter Awards.
- 1991 Jim Pelger - began a format of round-table discussions for some meetings
- 1992 Kim Weiss (Westall) - began community project - Smiles against Cancer and MUST and YES Atlanta
- 1993 Pete Conlin - CFM designations began being awarded
- 1994 Tom Vernon - held planning retreat at Milliken for officers for coming year
- 1995 Gene Meany - 1st Golf Tournament to raise money for Habitat for Humanity netted \$2500.
- 1996 Harry Ludwig - Olympics in Atlanta- Sustaining Patron program, started by Harry as VP, had 100% renewal rate, and chapter administrative business updated and upgraded.
- 1997 Kathy Roper - (15th anniversary) IFMA Atlanta Home Page was launched on the internet in May.
We allied with United Way as our community service project.
- 1998 Sheryl Yetsko - worked with GA Tech to develop FM Master's program and worked to promote CFM designation
- 1999 Matt Dawson - won Community Service Award for Excellence at World Work Place and developed programs around the FM core competency areas.
- 2000 Joyce Roper - won CHAPTER OF THE YEAR at World Work Place, and gave \$30,000 to the Foundation.
- 2001 Ken Gwinner - won National Award for Professional Development, and Foundation Award of Excellence, and Christine Neldon received Award of Excellence for her paper and presentation of iSpace.
We also moved the library to The GA tech campus.
- 2002 Dave Flory - celebrating our 20th anniversary with a dinner/dance at Villa Christina.

Have You Seen Me?

IFMA Atlanta is trying to locate the following members for our 20th Year Anniversary Celebration. If anyone has a means of contacting any of the following people, please call Martha Osborne at 770-889-7661/404-580-3812 or email marthaosborne@adelphia.net.

IFMA Charter Members

Rob Stevens
Gary Robinson
Mike McGahagin
Dewey Beardon
Colin Webster
Bill O'Connell

Past IFMA Presidents

Mark Mausen
Chestley Yelton
Jim Pelger
Pete Conlin

FALL CLASSIC

Thursday, October 17, 2002, IFMA Atlanta held its annual Fall Classic at Lake Lanier's Emerald Pionte Resort. One hundred and thirty two golfers and 8 tennis players enjoyed a fantastic day of festivities followed by the awards celebration. The big winners of the classic for golf were 1st place team: Dan Baker, Tom Mertz, Reid Holden and Jay Whiteside, the 2nd place team: John Rasper, Eric Harris, Ken Rees, and Burton Phillips and 3rd place team: Don Donaudy, Tony Zang, Steve Oakes and Jason Olp. Our great achievers in the tennis tournament were, Richard Rotondo for 1st place, George Brodnax 2nd place and 3rd place Gene Reilly.

The hard work of our diligent committee, comprised of the following individuals, Steve Christopher, Andrea Bruschi, Kirby Lovins, Jim Heck, Gib Parrish, John Clifford, Beth Carnahan, DawnMarie Hill, Don Knight, Mike Sawyer, Jeff Bump and Chet Bounds efforts and the generous contributions of many companies allowed us to raise more than \$11,000.00. The proceeds will be donated to IFMA Atlanta's various community services. We would like to extend our gratitude to the following companies for their extreme generosity in making this event a great success:

- ARAMARK
- BARTON PROTECTIVE SERVICES
- BONITZ CONTRACTING
- CHOSEN ENTERPRISES, INC
- CINTAS
- COCA-COLA ENTERPRISES INC.
- CORT FURNITURE RENTAL
- COSIGNA
- CWC
- DEKALB OFFICE ENVIRONMENTS

- DOUBLE T CONTRACTING, INC.
- DUPONT FLOORING SYSTEMS
- FLAVIA
- GRABEL ATLANTA MOVERS, INC.
- GSI
- MILLCARE COMMERIAL CARPET CARE
- RETACRATE, INC.
- ROYAL CUP COFFEE
- TELETECH
- TURNER CONSTRUCTION

Note: All of the above companies each donated over \$750.00. IFMA Atlanta thanks everyone that was a part of this great day for your participation and donations.

FALL CLASSIC PHOTOS



GOLF WINNERS



TENNIS WINNERS

