



CMS ENTERPRISES MEMBER OF THE MONTH



KIRBY LOVINS, MILLICARE COMMERCIAL CARPET CARE

MilliCare Commercial Carpet Care specializes in upholstery & panel cleaning, carpet restoration cleanings and finally carpet maintenance programs. He has been working for owner Tom Haslach for 3 1/2 years. Prior to MilliCare he spent 10 years in retail sales with Bostonian Shoe stores. Just recently he was named one of the top five MilliCare Sales Associate in the country.

Currently serving on the Community Services committee. He assisted on a project of moving the YWCA administration offices to it's new site @ the Old Scottish Rite hospital. It was truly rewarding to work with the professionals of this organization and learn more about what they do on a daily basis.

Kirby, also shares time between the Membership committee and the Fall Classic committee. He enjoys being able to contribute to such an organization and recommends other members join in and feel the rewards.

505 Commerce Park Dr, Suite C
Marietta, GA • 678-354-6726

AUGUST 6

FEDERAL RESERVE BANK TOUR

AUGUST 14

BRAVES BASEBALL - TURNER FIELD

AUGUST 21

SPEAKER
Ed Rondeau

TOPIC
How Corporate Real Estate is Responding to Business Trends?

CORE COMPETENCY
Real Estate / Finance

LOCATION
Loudermilk Center

SEPTEMBER - TBD

TURNER'S TECHWOOD CAMPUS TOUR

SEPTEMBER 18

SPEAKER
Ken Gwinner

TOPIC
Turner's Techwood Campus – Development (Project Management at Turner)

CORE COMPETENCY
Planning and Project Management / Facility Function

LOCATION
Maggiano's

OCTOBER 6-8

WORLD WORKPLACE - TORONTO

OCTOBER 17

FALL GOLF CLASSIC
Emerald Point at Lake Lanier Islands

OCTOBER 22

NORTH FULTON BREAKFAST PROGRAM
7:45 a.m. – 8:45 a.m.

SPEAKER/TOPIC
TBD

CORE COMPETENCY
TBD

LOCATION
DeKalb Office Environments

OCTOBER 29-30

EMERGENCY PREPAREDNESS WORKSHOP

NOVEMBER 6

NEW MEMBER ORIENTATION

NOVEMBER 20

SPEAKER
Richard Gilbert

TOPIC
BellSouth Atlanta Area Metro Plan

CORE COMPETENCY
Real Estate Quality Assessment and Innovation

LOCATION
Villa Christina

NOVEMBER - TBD

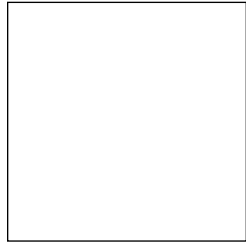
BELLSOUTH METRO PLAN TOUR

DECEMBER 4

20TH YEAR ANNIVERSARY CELEBRATION

DECEMBER 18

CELEBRATION ON ACHIEVEMENT



International Facility Management Association
Atlanta Chapter
1185 Willingham Drive
Atlanta, GA 30344



DIRECTORY UPDATE

Note corrections to mailing label at right and fax to 713-623-6124. Include phone/fax numbers.

Newsletter Editor: Fran Rissland
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If you would like to submit a newsletter article, please contact fran.rissland@artandassociates.com



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- Milliken
- Royal Cup Coffee
- Southern Business Systems
- Steelcase
- TVS Interiors
- The Workplace Incorporated

MONTHLY MEETING

Wednesday, August 21, 2002 - The Loudermilk Center

TOPIC:
How Corporate Real Estate is Responding to Business Trends
The horror of 9/11 impacted corporate business strategies (including Corporate Real Estate) primarily because the event put everything 'on hold' and prolonged the economic downturn. Business leaders have sought to continue businesses in these economic and security challenging times and they are:

- Very focused on their respective core businesses;
- Constantly looking for ways to save money;
- Carefully prioritizing investment dollars; and
- Studying ways to improve security in entire industry sectors --not just their organizations.

The presentation will review how corporate real estate professionals are responding to these business trends and related challenges.

TIME:
11:30 AM - Noon – Networking
Noon - 1:30 PM – Luncheon

COST:
Pre-registered Members - \$30 (additional \$10, if invoiced)
Non-Members - \$35 (must pre-pay)
Persons without reservations - \$40
(Members and non-members will be served on a first come, first serve basis.)

RESERVATIONS:
404-766-1632 by Noon July 12, 2002

SPEAKER:
Ed Rondeau

CFM TABLE:
If you are interested in learning more about the Certified Facility Manager (CFM) designation, please ask for a reserved seat at the Professional Development table when making your reservation.

DIRECTIONS TO THE LOUDERMILK CENTER:

From I-75/85 Northbound:
Exit #246 Central Avenue/ Fulton Street. Follow the signs to Fulton Street. At the light at the end of the ramp, turn right on Fulton Street. At the next light, turn left on Capitol Avenue. After crossing MLK Jr. Drive, Capital Avenue becomes Piedmont Avenue. Turn left onto Auburn Avenue, then left again onto Courtland Street. Loudermilk Center for the Regional Community will be on the right. Turn right onto Lynches Alley (the street after Auburn Ave. and before Edgewood Ave.) and park in the United Way parking deck.

From I-75/85 Southbound:
Exit #249A- Courtland Street is one - way street going south. Loudermilk Center for the Regional Community will be on the right after Auburn Avenue. Turn right onto Lynches Alley (the street after Auburn Ave. and before Edgewood Ave.) and park in the United Way parking deck.

On MARTA Northbound or Southbound Line:
Get off at the Peachtree Center Station, take the set of escalators to Ellis Street. Once you get to the street level, you will see the Georgia Pacific Building on your left. Cross in front of Georgia Pacific Building and take a left onto John Wesley Dobbs Avenue. At the first traffic light, go right onto Peachtree Center Avenue. Walk on Peachtree Center Avenue and make a left between The Woodruff Volunteer Center parking deck and The Woodruff Volunteer Center (United Way Building). The Loudermilk Center for the Regional Community will be on the left facing The Woodruff Volunteer Center (United Way Building).

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**IFMA BASEBALL
SUMMER SOCIAL 2002**

On August 14th, please join us for the IFMA Baseball Summer Social 2002.

The evening program will feature the Atlanta Braves vs. the San Francisco Giants. Prior to the game, an all-American dinner will be served at the Turner Field patio. We encourage all members to bring friends and family to participate in this spirited event. For additional details, please call Andrea Bruschi at 770-360-0256 or fax over a RSVP to Carla at 404-768-7767.

DATE
August 14th, 2002

TIME
5:15 p.m. - end of game.

PLACE
Turner Field

PRICE
\$40 per person.
Note: this includes dinner and your ticket.



P R E S I D E N T ' S M E S S A G E

We have just concluded a successful conference in Paris, which was filled with great educational and networking opportunities. IFMA Atlanta was well represented at World Workplace Europe by Tom Haslach, Millicare Environmental Services, Chapter Vice President, Ken Gwinner, Turner Properties, Chapter Past President, Laurie Ford, Lindsey Bradshaw and Sonya Tablada, all of Facility Resources Incorporated, Joyce Lavalle, Interface, Dr. Felix Uhlik, Georgia Tech, Ed Rondeau, IFMA Fellow and me.

Ken Gwinner led an interesting educational seminar at the conference. Facility Resources Inc. hosted a successful reception at the DBAssociates booth in the CNIT conference center. The reception was followed by a dinner hosted by DBAssociates at a café located across from the Paris Opera house. Many of the IFMA Atlanta attendees were in attendance. It was an experience of a lifetime!

The conference provided a great venue for gaining a global perspective on issues pertinent to the field of facilities management. One of our strategic initiatives for this year is to "Get Connected" at a local, national, and international levels throughout IFMA. We encourage you to make plans now to join us and many other Atlanta members at World Workplace, Toronto Canada, this October.



Dave Flory
CORT Event Furnishings
President, The Atlanta Chapter of IFMA

E S C A P E T O T H E L A K E P A R T I I

IFMA returns to picturesque Emerald Pointe Golf Club at Lake Lanier Islands on October 17, 2002 for our annual Golf & Tennis fundraiser.

For those who were fortunate to play golf last year you know it doesn't get much better than getting the opportunity enjoy North Georgia's Fall colors while playing a golf course that Golf Digest called "the Pebble Beach of the Southeast". Emerald Pointe GC boasts 14 of 18 holes that front or has views of beautiful Lake Lanier. Although an ample supply of golf balls may be suggested, the scenic beauty of this venue will make your day a memorable one. Emerald Pointe truly appeals to all levels of golf ability.

The IFMA golf committee will provide a wonderful array of food and drink during and after your round for your enjoyment. Attendees will also get the chance to bid on exciting gifts donated by the many friends and supporters of IFMA.

Because of the success of last years event you are encouraged to sign your foursome up as soon as possible in order to secure a spot. Individual players are welcome as well.

See you at the Lake! - John Clifford, Aramark



J U L Y L U N C H E O N N E T W O R K I N G P H O T O S



**B I O T E R R O R I S M - H O W C A N Y O U R C O M P A N Y
B E P R E P A R E D ?**

Until biological weapons became a topic at America's breakfast table, the thought of the destruction of an entire city or community on US soil seemed almost unimaginable. However, according to the Center for Disease Control, approximately seventeen countries may have active research and development programs for biological weapons. With access to deadly chemicals and low production costs, the threat of bioterrorism and large-scale destruction becomes imaginable.

In addition to the larger scale threats of bioterrorism, there are also concerns for targeted uses. As we witnessed in the months following the 9/11 attacks, the use of anthrax, in both real attacks killing five, as well as hoaxes, which disrupted the country and frightened millions.

So, as just one company-what can you do to mitigate the threat of bioterrorism?

While the government is stockpiling drugs, vaccines and other medical supplies, your organization should be prepared in accordance with your industry's standards. Industry standards are emerging and vary from industry to industry. At a minimum, sectors that have been targeted in the past (such as media, manufacturing, chemical, energy, government, etc.) should have response protocols in place.

There are two benefits to having a response protocol to a real or perceived bioterrorist threat. The first benefit is to reduce the number of impacted or injured employees. The second benefit is a perception of safety by your employee by reassuring them that the company is taking the necessary precautions.

Company first responders, who may be trained security or other company personnel, should be informed of the company's biohazard containment protocol. These responders will need tools to be immediately available, such as a biohazard containment case.

The contents of a biohazard containment case can include items such as:

- Protocol instructions, such as ventilation system shutdown procedures, notifications lists, lockdown, quarantine procedures, etc.
- Biochemical certified masks
- Secure biochemical hazard bags
- Large resealable bags for exposed clothing
- Change of clothes for exposed individual(s)
- Crime scene rope or tape
- Tape labels
- Flashlight
- Biochemical certified goggles, gloves, coveralls, shoe covers and other attire for containment team
- Pens and markers
- Tape recorder (extra tapes)
- Camera (with film)
- Chain of custody forms
- Documentation log

This biohazard containment case should be placed in a wheeled container and be available for immediate access.

There are various issues to for your crisis team to consider, but one suggestion is to prepare handouts for your employees on the facts of specific anticipated biochemicals.

Keep in mind your employees will need information. They will likely be highly emotionally traumatized in the case of a biochemical attack.

Before you allow employees to go home, gather them in a safe place for a de-escalation meeting. During this meeting you should:

- Account for all employees and ensure their safety
- Provide employees with available information
- Establish methods for two-way communications between employees and management in the near term
- Identify employees who appear to be significantly distressed, unable to drive, or have other immediate needs

Unfortunately, prevention of bioterrorist attacks is largely out of the hands of the average American company. However, there is still time to establish firewalls to minimize the effects of exposure and to make your organization a less attractive target.

The time to respond is now, before the next critical incident hits.

- Pamela Porter, Director of Response Services and Angie Tennyson, Asst. Editor, Crisis Management International

**CFM REVIEW CLASS
PACKED**

The 2002 CFM Review Class held this month was a huge success. There were 23 participants from Atlanta and Greenville, SC. Peggy McCarthy, CFM from EMA Inc. facilitated the class. Participants had the opportunity to take a sample test and learn test-taking skills for successful results. All are better prepared to sit for the exam after the intensive two-day class.

The class was sponsored by KI, Central City Mechanical Services, Millicare; many thanks to Jason Haner, Dominic Radosta and Tom Haslach, respectively. The space was provided by Ellen Townsend at North Highland Company.

**WORD FROM THE
MEMBERSHIP COMMITTEE**

Work has begun on this coming year's IFMA Directory. Please take a moment to review your information as listed in the current directory. Send any additions or corrections to diane.gifford@ifma.org. Thank you for your help.

Steve Christopher
Membership Chair

**WORLD WORKPLACE 2002
TORONTO
HERE WE COME!**

This year's World Workplace 2002 will be held in Toronto, Canada, October 6-8, 2002.

Join us for three spectacular days of education, networking and interaction with industry experts. Featuring more than 70 educational sessions presented by top industry experts, IFMA's World Workplace is the only FM event entirely focused on education.

Toronto is a great city that will stimulate new ideas for you to bring back to your work environment. If you have not already made your reservations, you can do so by logging onto www.worldworkplace.org. Joanne Cole from Heery International will be this year's conference coordinator for IFMA Atlanta. Please contact Joanne if you plan on attending. She can be contacted at 404-946-2052 or jcole@heery.com.